

Child Sickness, Holiday, and Nursery Emergency Closure Policy

We appreciate that as a working parent it can be difficult to take time off, however if your child is unwell then they will need to be cared for at home. We are happy to care for children with minor coughs and colds but will not care for children who are very unwell. If a child is infectious or running a high temperature of more than 38 degrees they will be sent home as we need to consider the welfare of all the children and staff in the setting.

If your child is ill and has to stay at home please contact us each day that your child is due in to let us know of the absence. You can do this via the Wild Explorers contact number via phone call or text. If your child is off sick full payment will still be due.

As set by the The Public Health Agency, if your child has diarrhoea or sickness they cannot return to the setting until 48 hours after the last episode. Similarly, there are a handful of excludable illnesses such as chicken pox which may require children to be out of the setting for a set period of time as required by the public health agency. If your child has been diagnosed with an illness and you are unsure if it requires exclusion, you can check the government website or alternatively contact us for further advise. With general coughs colds and illnesses, we advise that children can return to the setting once they are well in themselves and their temperature is consistently down without paracetamol or ibuprofen.

If your child becomes ill whilst in our care, we will make them as comfortable as possible, isolate them from the other children if necessary and reassure them. We will contact you immediately and continue to care for your child until you arrive.

We are happy to administer anti-biotics, however we will not administer calpol unless your child's temperature reaches 39 degrees or prearranged due to chronic pain relief (please see my Medicine Policy).

If you are taking your child out of nursery for a holiday, please let us know ASAP and before you go if possible so we can mark it on the register. You can do this via the Ovivio App or if you are having difficulty with this please text in on the phone. Again, payment will be due in full as your child's space will remain open.

In the unlikely event that nursery needs to close, parents will be informed ASAP via call or text and a refund or day in lieu will be offered.